

DN-500CB

Latest Firmware Version: v1.27 Release Date: October 1, 2019

Firmware Update Instructions

Updating the firmware on your DN-500CB requires a computer with a valid internet connection to download the firmware updater and an RS-232 cable to connect the computer to your DN-500CB.

- Visit denonpro.com and find the product page for DN-500CB to download and install the v1.27 firmware updater.
- 2. Connect DN-500CB to your computer using the RS-232 Port on the rear panel.
- 3. Set the **Operation Switch** on the rear panel of DN-500CB to the **Update** position.
- 4. Power on DN-500CB.
- 5. Open the firmware updater on your computer.
- 6. On the first page, under Port Name, select the COM port and then press Next.
- 7. The updater will show "The target is readable." Press Next to continue.
- 8. On the following page, your device will be selected in the target list. Press **Next** to continue.
- Click the folder icon under **Download to device** and select the firmware .HEX file. Click **Next** to begin updating the DN-500CB firmware.
- 10. The firmware updater will show a progress bar as the unit is updated and display a message when the firmware has been updated successfully.
- 11. Once finished, close the firmware updater, power off DN-500CB and return the **Operation Switch** to the **Normal** position.
- 12. To check the firmware version on DN-500CB, power on DN-500CB, press and hold the **Jog dial** to enter the menu, then turn the **Jog dial** or use the **</>>/>** buttons to navigate to **System Version**. Press the **Jog dial** to enter the menu option and view the current firmware version.

Changes

Firmware Version 1.27 (October 2019)

 Resolves issue where unit becomes unresponsive when sending continuous (every second or less) RS-232 commands.

Firmware Version 1.20 (June 2018)

Resolves issue with Power On Play.

Technical Support

For additional help, visit denonpro.com/support.