



## DN-500CB

Latest Firmware Version: v1.27

Release Date: October 1, 2019

## Firmware Update Instructions

Updating the firmware on your DN-500CB requires a computer with a valid internet connection to download the firmware updater and an RS-232 cable to connect the computer to your DN-500CB.

1. Visit [denonpro.com](http://denonpro.com) and find the product page for DN-500CB to download and install the v1.27 firmware updater.
2. Connect DN-500CB to your computer using the **RS-232 Port** on the rear panel.
3. Set the **Operation Switch** on the rear panel of DN-500CB to the **Update** position.
4. Power on DN-500CB.
5. Open the firmware updater on your computer.
6. On the first page, under **Port Name**, select the **COM** port and then press **Next**.
7. The updater will show "The target is readable." Press **Next** to continue.
8. On the following page, your device will be selected in the target list. Press **Next** to continue.
9. Click the folder icon under **Download to device** and select the firmware **.HEX** file. Click **Next** to begin updating the DN-500CB firmware.
10. The firmware updater will show a progress bar as the unit is updated and display a message when the firmware has been updated successfully.
11. Once finished, close the firmware updater, power off DN-500CB and return the **Operation Switch** to the **Normal** position.
12. To check the firmware version on DN-500CB, power on DN-500CB, press and hold the **Jog dial** to enter the menu, then turn the **Jog dial** or use the **</>** buttons to navigate to **System Version**. Press the **Jog dial** to enter the menu option and view the current firmware version.

## Changes

### Firmware Version 1.27 (October 2019)

- Resolves issue where unit becomes unresponsive when sending continuous (every second or less) RS-232 commands.

### Firmware Version 1.20 (June 2018)

- Resolves issue with Power On Play.

## Technical Support

For additional help, visit [denonpro.com/support](http://denonpro.com/support).